



USER & MAINTENANCE GUIDE

Protecting your investment

EXPANDABLE SECURITY GATES & BURGLAR BARS

Introduction

Thank you for choosing Sequ-Door Security Products.

Your Sequ-Door Expandable Security Gate and Burglar Bars have been designed to provide reliable security, ease of operation, and years of dependable service. This guide explains the correct operation and maintenance of your product to ensure optimum performance and longevity.

1. Understanding Your Sequ-Door Security Gate

Each Sequ-Door Expandable Security Gate is fitted with:

- One Slam Lock (top)
- One Standard Lock (bottom)

Each lock is supplied with two keys, and all four keys will operate both locks.

Slam Lock

The Slam Lock automatically locks when the gate is slid into the fully closed position.

Despite the name, it is not necessary to slam the gate. A gentle closing action is sufficient. You will hear and feel the lock engage when it latches onto the lock bar.

Standard Lock

The Standard Lock must be locked manually.

For maximum security, always lock BOTH locks. Relying on the Slam Lock only reduces the overall strength and effectiveness of the security gate.

2. Operating Your Sequ-Door

Opening the Gate

Always unlock the Standard Lock first.

Standard Lock Operation

From the Inside

- Turn the key clockwise to unlock.
- Turn the key counter-clockwise to lock.

From the Outside

- Turn the key counter-clockwise to unlock.
 - Turn the key clockwise to lock.
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Slam Lock Operation

From the Inside

- Turn the key counter-clockwise.
- Maintain slight tension on the key.
- Slide the gate open.

From the Outside

- Turn the key clockwise.

- Maintain slight tension on the key.
 - Slide the gate open.
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3. Key Removal

Slam Lock

To remove the key:

- The key must be in a vertical position.
- The flat side of the key must face downwards.

Standard Lock

To remove the key:

- The key must be in a vertical position.
 - The flat side of the key must face upwards.
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4. Important Operating Guidelines

Do Not Use Keys as Handles

Never use the key to pull or push the gate open or closed.

Using the key as a handle can:

- Damage the lock
- Bend the key
- Cause the key to break

Do Not Force the Key

If the lock feels stiff:

- Do not force the key.
- Forcing the key may result in it breaking inside the lock and may require a locksmith to remove it.

Before Closing the Gate

Always ensure the Standard Lock is in the unlocked position before sliding the gate closed.

If the Standard Lock is still locked:

- The Slam Lock may fail to latch correctly.
 - Damage can occur to the Standard Lock mechanism.
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5. Maintaining Your Sequ-Door Security Gate

Although your Sequ-Door is designed to be largely maintenance-free, a small amount of routine maintenance will ensure years of smooth operation.

Track Maintenance

The most important maintenance item is keeping the bottom track clean.

Regularly:

- Remove dust
- Remove sand

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- Remove leaves and debris
- Vacuum or sweep the track when necessary

A dirty track can prevent the gate from sliding smoothly and may increase wear on the rollers.

Roller & Track Lubrication

At least every three months, or whenever required:

Apply a suitable lubricant spray to:

- Top rollers
- Inside the top track
- Inside the bottom track

This will help maintain smooth and quiet operation.

Lock Maintenance

If either lock becomes stiff or sticky:

1. Spray lubricant into the key slot.
2. Spray lubricant onto the hook mechanism.
3. Insert the key.
4. Operate the lock several times.

This will usually restore smooth operation.

6. Burglar Bar Maintenance

Sequ-Door Burglar Bars require very little maintenance.

We recommend:

- Cleaning periodically with a soft cloth and mild detergent.
- Inspecting fixing points annually.
- Checking for any signs of damage or corrosion.
- Touching up any scratches or coating damage promptly.

7. Security Expectations

Your Sequ-Door Security Gate is designed to provide a strong physical barrier and effective deterrent against unlawful entry.

Like any security product:

- It is intended to delay and discourage intruders.
- It is not claimed to be indestructible.
- Any intruder capable of breaching a Sequ-Door would likely be capable of breaching other comparable security products.

Sequ-Door products are approved and accepted by major insurance companies throughout South Africa.

8. Helpful Tips for Longer Life

- ✓ Keep the bottom track clean
 - ✓ Lubricate rollers every three months
 - ✓ Lubricate locks when required
 - ✓ Lock both locks every time
 - ✓ Never force locks or keys
 - ✓ Never use keys as handles
 - ✓ Inspect gates and burglar bars periodically
 - ✓ Address minor issues before they become major repairs
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Need Assistance?

If you experience any difficulty operating your Sequ-Door Security Gate or require servicing, repairs, or replacement parts, please contact the Sequ-Door team.

Our staff will gladly assist you in ensuring your security products continue to operate safely and effectively for many years to come.