



USER & MAINTENANCE GUIDE

Protecting your investment

BLINDS

Introduction

Thank you for choosing Sequ-Door blinds.

Your blinds have been designed to provide years of reliable operation, privacy, light control, and aesthetic appeal. Proper use and routine maintenance will help preserve their appearance and ensure smooth operation.

1. Safe Operation

Roller Blinds

- Operate the blind using the chain, spring mechanism, or motorized control as supplied.
- Raise and lower the blind smoothly.
- Avoid pulling the fabric sideways.
- Do not force the blind if resistance is felt.
- Ensure the fabric rolls evenly onto the tube.

Venetian Blinds

- Use the tilt mechanism to adjust slat angle.
 - Raise and lower the blind using the lift cords.
 - Always tilt the slats open before raising the blind.
 - Raise and lower evenly to prevent unnecessary strain on the cords and ladder tapes.
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2. General Care

To keep your blinds looking their best:

- Dust regularly.
 - Keep blinds dry and well ventilated.
 - Avoid prolonged exposure to excessive moisture where the product is not designed for wet environments.
 - Keep cords and chains away from children.
 - Do not allow pets to chew or pull on cords or fabric.
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3. Cleaning Roller Blinds

Routine Cleaning

- Dust regularly using a feather duster, microfiber cloth, or vacuum cleaner with a soft brush attachment.
- Spot clean marks using a soft cloth dampened with warm water and mild detergent.
- Blot stains gently rather than rubbing.

Do Not

- Machine wash blind fabric.
- Soak the fabric.

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- Use bleach, solvents, abrasive cleaners, or harsh chemicals.
- Scrub aggressively.
- Use high-pressure water cleaners.

Excessive moisture or harsh cleaning products may damage the fabric coating and affect appearance.

4. Cleaning Venetian Blinds

Aluminium Venetian Blinds

- Close the slats.
- Dust with a microfiber cloth or duster.
- Wipe with a damp cloth and mild detergent if necessary.
- Dry immediately after cleaning.

Timber or Faux Wood Venetian Blinds

- Dust regularly.
- Wipe with a slightly damp cloth only.
- Dry immediately after cleaning.

Avoid excessive water exposure which may cause warping, swelling, or deterioration.

5. Coastal & High-Dust Areas

Properties located:

- Near the ocean
- In industrial areas
- Along busy roads
- In dusty environments

Require more frequent cleaning.

Salt, dust, and airborne contaminants can accumulate on blinds and operating components, reducing their lifespan if not removed regularly.

Recommended cleaning frequency:

- Inland areas: Every 2–3 months
 - Coastal areas: Monthly
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6. Preventative Maintenance

Roller Blinds

Every 6 months:

- Check brackets remain securely fixed.
- Ensure the blind rolls smoothly and evenly.
- Inspect chains or operating mechanisms for wear.
- Check motorized systems operate correctly if fitted.

Venetian Blinds

Every 6 months:

- Check lift cords for signs of wear.
 - Inspect ladder tapes and slat supports.
 - Ensure tilt mechanisms operate smoothly.
 - Confirm mounting brackets remain secure.
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7. Common Issues

Blind Rolls Crooked

Possible causes:

- Fabric pulled sideways
- Obstruction in the roll
- Uneven operation

Action:

- Lower the blind fully and raise again carefully.
- Contact Sequ-Door if the issue persists.

Venetian Blind Will Not Lift Properly

Possible causes:

- Tangled lift cords
- Damaged cord lock
- Uneven lifting

Action:

- Stop operating the blind.
- Arrange for inspection to prevent further damage.

Difficult Operation

Possible causes:

- Dust build-up
- Worn components
- Damaged mechanisms

Action:

- Clean the blind and operating components.
 - Contact Sequ-Door if smooth operation is not restored.
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8. What Is Not Covered by Warranty

The following are generally excluded from warranty coverage:

- Misuse or abuse.
- Damage caused by children or pets.
- Improper cleaning methods.
- Water damage caused by leaks or excessive moisture.
- Alterations or repairs by unauthorized persons.

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- Damage caused by building work, renovations, or accidents.
- Normal wear and tear.
- Fading caused by prolonged exposure to sunlight.

10. Helpful Tips for Longer Life

- ✓ Dust regularly
- ✓ Operate blinds gently
- ✓ Keep mechanisms clean
- ✓ Address problems early
- ✓ Avoid excessive force
- ✓ Schedule maintenance when required