



USER & MAINTENANCE GUIDE

Protecting your investment

ALUMINIUM DOORS AND WINDOWS

1. Introduction

Thank you for choosing Sequ-Door aluminium windows, doors and glass products. Our products are designed to provide many years of reliable service when correctly maintained.

Regular cleaning and simple preventative maintenance will preserve the appearance, smooth operation and lifespan of your aluminium products.

2. General Care & Maintenance

- Clean aluminium frames, glass and hardware regularly.
 - Remove dust, sand and debris from tracks, drainage holes and moving parts.
 - Ensure sliding systems operate freely and do not force a door or window that is difficult to open.
 - Coastal and high-pollution environments require more frequent cleaning due to salt and airborne contaminants. The closer you are to the coast, the more often your products should be cleaned.
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3. Cleaning Aluminium Frames

Routine Cleaning

For normal cleaning:

- Use clean water and a mild household detergent.
- Wash using a soft cloth or sponge.
- Rinse thoroughly with clean water.
- Dry with a soft cloth to prevent water marks.

For best results:

- Clean aluminium surfaces when they are cool and shaded.
 - Test any new cleaning product on a small hidden area first.
 - Follow the cleaning product manufacturer's instructions.
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Do Not Use

Never use:

- Abrasive pads or steel wool.
- Harsh alkaline or acidic cleaners.
- Paint removers or strong solvents.
- Cleaners containing hydrochloric acid, hydrofluoric acid, phosphoric acid or similar aggressive chemicals.
- High-pressure cleaning equipment on aluminium doors and windows.

These products may permanently damage the finish of your aluminium.

4. Cleaning Glass

Standard Glass

Clean glass regularly using:

- Warm water with a small amount of mild household detergent.
- A soft cloth or non-abrasive sponge.

Avoid:

- Acid-based cleaners.
- Abrasive cleaning products.
- Scrapers, blades or sandpaper.
- Cleaning when glass is extremely hot from direct sunlight.

Regular cleaning prevents the build-up of stubborn dirt and contaminants.

5. Sliding Doors & Windows

To ensure smooth operation:

- Vacuum tracks regularly to remove sand, dust and other debris.
- Keep drainage holes open and free of blockages.
- Check that rollers move smoothly.
- If the door or window becomes difficult to slide, have the rollers inspected and replaced if required.

Do not force a sliding door or window, as this may damage the rollers or tracks.

6. Hinged, Pivot & Folding Doors

Regularly:

- Clean handles using a soft cloth and clean water.
- Inspect hinges and hardware for looseness.
- Ensure hinges, flush bolts and locking mechanisms are correctly aligned.
- Keep all tracks, channels and cavities free from dirt and obstructions.

If a door drags on the floor, does not close correctly or does not operate smoothly, contact a qualified technician for adjustment.

7. Stainless Steel Hardware & Components

Stainless steel components also require routine cleaning:

- Wash with mild soapy water.
- Dry after cleaning to avoid water marks.
- Use soft cloths or nylon pads where required.

Do not use:

- Steel brushes or ordinary steel wool.
- Chloride-based cleaners.
- Bleach or hydrochloric acid products.

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Regular cleaning is especially important in coastal environments where salt deposits may cause staining or corrosion.

8. Maintenance Schedule

Maintenance Item	Recommended Frequency
Clean aluminium frames	Every 3 months or more often near the coast
Clean glass	Monthly or as required
Vacuum tracks and drainage holes	Every 1–3 months
Clean handles and hardware	Every 3 months
Inspect rollers, hinges and locks	Every 6 months
Full professional inspection	Annually or if operating issues occur

9. Important Notes

To protect your investment:

- Do not use excessive force when opening or closing products.
- Do not allow sand, cement, plaster or building debris to remain on aluminium surfaces or tracks.
- Do not use sharp objects or abrasive materials to remove dirt.
- Remove any signs of corrosion, staining or damage early before they worsen.
- Use only suitable replacement hardware and components.